

Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2009 - December 31, 2009 Filing Confirmation Number: 0004100078

Filing Deadline: January 15, 2010 FRN: 0017078262

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

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Company Information

Company Name: Consumer Cellular, Inc

PO Box:

Street Address: 7204 SW Durham Rd, STE 300

City: Portland State: OR Zip Code: 97224

Contact Name: Jill Leonetti
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Contact Email: jilll@consumercellular.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets with the Wi-Fi air interface have clear and effective disclosure that the handset has not been tested for hearing aid compatibility with respect to its Wi-Fi voice operation? No

Explain: N/A - Service provider does not offer a handset with Wi-Fi air interface.

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.consumercellular.com/info/phones and www.consumercellular.com/info/seniorfriendlyphones

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Consumer Cellular ensures that all of our sales and service staff are fully trained on hearing aid compatibility and the level of compatibility for each phone in order to assist customers i their phone selection. In addition, the hearing aid compatibility rating for each phone is clearly provided on our website.

Methodology for Functionality Levels

Entry - entry level basic models. These are entry level, low cost units. They contain basic features and are generally selected for their low price.

Middle – intermediate models. These models are mid-range in price and will have a few more features/capabilities. They also generally have higher resolution screens.

High – higher end models. These models are at the higher end of the cost range for our phones. They will offer the most features of the models we offer and contain the best components.

Report Remarks

Handset 1: Nokia 2760

Handset Maker

Nokia

Handset Model Name FCC ID

2760 QTLRM-391

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 03/09 to 12/09

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Middle

Remarks

Handset 2: Nokia 2680

Handset Maker

Nokia

Handset Model Name FCC ID

2680 QTLRM-500

Air Interfaces/Frequency Bands

1900 MHz GSM 500 MHz GSM

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 09/09 to 12/09

Ratings

M-Rating:

T-Rating:

Functionality Level

Middle

Remarks

Handset 3: Motorola EM330

Handset Maker

Motorola

Handset Model Name FCC ID

EM330 IHDP56JJ1

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

1900 MHz GSM

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 09/09 to 12/09

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

High

Remarks

Handset 4: Nokia 6085

Handset Maker

Nokia

Handset Model Name FCC ID

6085 LJPRM-198H

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 04/07 to 11/09

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Middle

Remarks

Handset 5: Motorola W259

Handset Maker

Motorola

Handset Model Name FCC ID

W259 H18ELW2Z62

Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 11/08 to 12/09

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Entry

Remarks

Handset 6: Motorola KRZR K1

Handset Maker

Motorola

Handset Model Name FCC ID

KRZR K1 IHDT56GT1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 02/09 to 12/09

Ratings

M-Rating:

T-Rating:

Functionality Level

High

Remarks

Handset 7: Doro PhoneEasy 345

Handset Maker

Doro

Handset Model Name FCC ID

PhoneEasy 345 WS5DORO345G

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

1900 MHz GSM

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 10/09 to 12/09

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

High

Remarks

Handset 8: Doro PhoneEasy 410

Handset Maker

Doro

Handset Model Name FCC ID

PhoneEasy 410 WS5DORO410G

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

1900 MHz GSM

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 10/09 to 12/09

Ratings

M-Rating: M3 T-Rating: T4

Functionality Level

Middle

Remarks

Certification

This Report has been certified by:

Jill Leonetti Treasurer 01/22/2010